

KMC LIVE SUPPORT CHAT

Knowledge Management Centre (KMC) will be available for **Live Support Chat** using Microsoft Teams to support users during Movement Control Order (MCO) as users are not able to come to the KMC, Main Campus. Users can use this service to chat with the librarian in real-time.

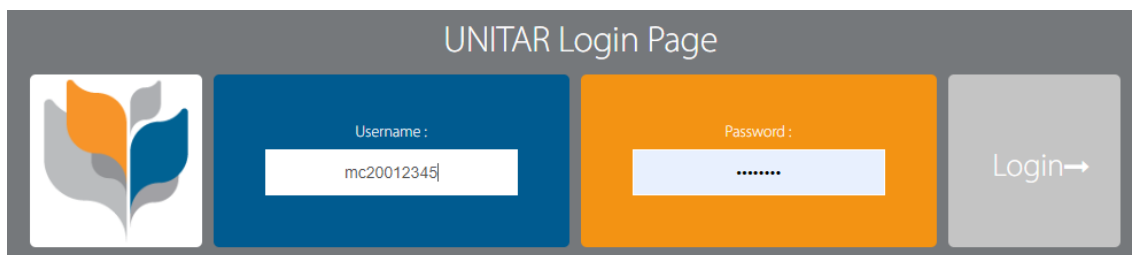
The service is available on **Monday-Friday, from 10.00 am to 12:00 pm**. After these contact hours, you can still reach us at libref@unitar.my.

The following services are available for live support chat:

1. Guide to Digital Resources.
2. Reference Services.
3. Circulation matters.

Below are the steps to access Live Support Chat Service.

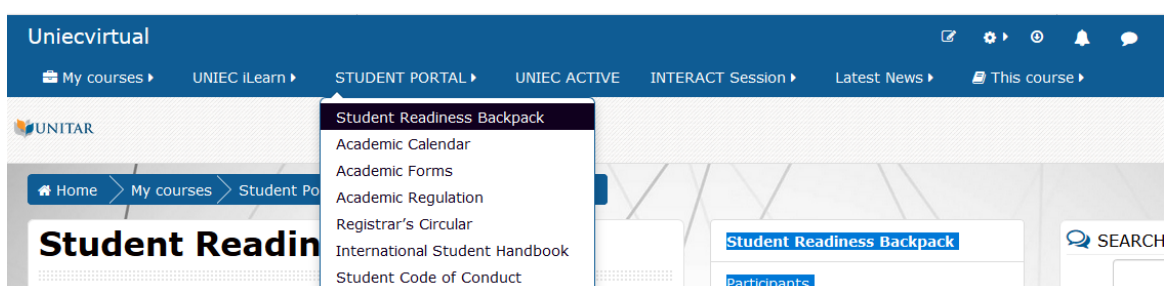
1. Login to Student/Staff Dashboard via <https://auth.unitar.my>



2. Click 'UNIEC Virtual' icon under e-applications tab



3. Hover to Student Portal menu, and select 'Student Readiness Backpack'



4. At Student Readiness Backpack page, click '[KMC Live Support](#)' and you will be directed to open Microsoft Teams.

Direct Line of Support	Email	Phone Line/ Live Support
FBT Faculty of Business & Technology	Cik Zuriani zuriani@unitar.my	03- 7627 7376
FEH Faculty of Education & Humanities	En Mohd Arifin mohd_arifin@unitar.my	03- 7627 8113
SCA School of Culinary Arts	En Mohd Shazli shazli@unitar.my	03- 7627 7382
KMC UNITAR Library	libref@unitar.my	KMC Live Support: CLICK HERE Mondays to Fridays 10am-12pm
Student Finance	En Rosli rosli@unitar.my	
Exam Unit	En Zulkifli zulkifli@unitar.my	

Thank you.